

Small Gestures in Hospitality

September, 2013

Extra Service

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Publication: September 2013



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Hotel allows guests to shop 24-7

The Mark Hotel in New York recently agreed to an exclusive partnership with fashion store Bergdorf Goodman that will allow its guests to shop at their store at any time. The hotel guests will have 24/7 access to the fashion store with a personal shopper. A hospitable gesture, that's for sure!

Spa Happy Hour

The Spa at the Four Seasons Hotel Houston has introduced a Spa Happy Hour. Guests and locals can get USD 30 off at a 60 or 90 minutes massage, facial or body treatment from Monday through Thursday from 12:00 to 6:30 pm. They can also choose a special Happy Hour menu that includes free Spa cocktails and snacks. The promotion continues until December 31, 2013. A new kind of happy hour other than your typical happy hour at a bar.

Hotel offers self cooking boxes

Boutique hotel Affinia Hotels has started a partnership with US online grocer 'FreshDirect' to offer their guests an extra service. The rooms at the Affinia Hotels are equipped with a kitchen, separate dining area that allows guests to cook in their hotel room. Therefore the hotel offers meal packages by FreshDirect, such as the Healthy kit or the Business kit. The boxes are filled with food like fruits, vegetables, biscuits, dairy products and chips. Guests can order these boxed when they make the reservation for the hotel room or during their stay.

